



# HIGH IMPACT PRESENTATION

“WE ARE SO CONFIDENT THAT IMMERSION  
METHOD USED IN  
HIGH IMPACT PRESENTATIONS  
WILL MAKE YOU A STAR PRESENTER.”

## *What Our Customers Are Saying*

“Gaining credibility was a critical step in fulfilling our mission to improve the delivery of healthcare. Dale Carnegie Training® complements our internal training efforts by providing a well-structured program for improving performance.”

*Matt Anders  
Director of Customer Service  
Press Ganey Associates, Inc.*

### Learn How To :

1. Creating a Positive First Impression
2. Increasing Credibility
3. Presenting Complex Information
4. Communicating with Greater Impact
5. Motivating Others to Action
6. Responding to Pressure Situations
7. Inspiring People to Embrace Change

### **Upcoming Schedule**

Jakarta : 21 - 23 April 2010  
Jababeka : 10 - 12 February 2010  
Bandung : 22 - 24 March 2010  
Surabaya : 22 - 24 March 2010  
Medan : 7 - 9 April 2010

