



DALE CARNEGIE®  
TRAINING

# High Impact PRESENTATIONS

*Communicators get ideas across  
with enthusiasm and poise.*



**A presentation** is one of the most important tools you have in business for getting things done. Whether you're persuading colleagues, selling a client, energizing a team or showing an idea to senior management, the power of your presentation makes the difference between success and failure.

For information & registration,  
please call:

or e-mail to:

*"Gaining credibility was a critical  
step in fulfilling our mission to  
improve the delivery of healthcare.*

*Dale Carnegie Training®  
complements our internal training  
efforts by providing a  
well-structured program for  
improving performance."*

*Director, Customer Service A  
Healthcare Performance Measurement  
& Improvement Company*

## **You will learn how to:**

1. Create a Positive First Impression
2. Increase Credibility
3. Present Complex
4. Communicate with Greater Impact
5. Motivate Others to Action
6. Respond to Pressure Situations
7. Inspire People to Embrace Change